



2023



ANNUAL REPORT



MISSION STATEMENT

Ronald McDonald House Charities of Idaho supports families of ill or injured children by keeping them together in times of medical need.

OUR VISION: Making families the center of our purpose, we will

- Provide them with a safe and secure place for healing filled with hope and comfort.
- Invest and strengthen healthcare partnerships to meet families' growing and changing needs.

OUR VALUES:

- We are caring, supportive, and family-centered.
- We serve in a manner that is professional, responsive, and respectful.
- We operate with accountability and transparency.
- We celebrate our communities and heritage.

BOARD OF DIRECTORS

[Nancee Bakken](#), Executive Director
Ronald McDonald House Charities of Idaho

[Mike Alexander](#), President
McDonald's of the Treasure Valley

[Elizabeth Criner](#), Vice President
Veritas Advisors LLP

[Lisa Bescherer](#), Treasurer

[Trish Quarles](#), Co-Secretary
Regence BlueShield of Idaho

[Greg Jones](#), Treasurer
Lamb Weston

[Mark Anderson](#), Past President
UltraClean & Food Network

[Misty Benjamin](#)
Idaho National Laboratory

[Lynsay Celentano](#)
Saint Alphonsus Regional Medical Center

[Betsy Hunsicker](#)
Eastern Idaho Regional Medical Center

[Darren Kyle](#)
McDonald's of South Central Idaho

[Sharon Miller](#)
Lamb Weston

[Will Miller](#)
F5

[Valerie Reardon](#)
Jayson Ronk

[Doug Stone](#)
J.R. Simplot Company

[Marcene Taylor](#)
Marcene Taylor Inc.

[Henry Thompson, MD](#)
St. Luke's Children's Hospital

[Carrie Westergard](#)
Boise Convention & Visitors Bureau

"The Ronald McDonald House truly became a home-away-from-home for us, providing a comforting and supportive space during a challenging time. We are incredibly grateful for the care and support we received from Ronald McDonald House Charities of Idaho. Their hospitality made a world of difference in Jake's recovery journey and our ability, as Jake's parents, to help him through the more crucial time in his recovery."

- GRUBB FAMILY
27 Nights at the House





A MESSAGE FROM OUR Executive Director and Board President

As we reflect on the past year, we are filled with gratitude and pride for what our organization has accomplished in fulfilling our mission to keep families together during times of medical need. Our journey over the past year has been marked by growth and change, but through it all, our commitment to those we serve has remained unwavering.

This annual report is not just a collection of numbers and statistics; it is a testament to what is possible when donors, sponsors, volunteers, board and committee members, and staff come together for the greater good of the community. Behind this report lies thousands of families with ill or injured children who needed a place to stay while their child was receiving medical care. Not only were we able to provide a warm and welcoming environment, but we were also able to provide food, clothing, toys, books, a sense of comfort and so much more.

The leadership transition we experienced this year begins a new chapter at the Ronald McDonald House Charities of Idaho. While change can bring uncertainty, it also presents opportunities for advancement and innovation. Our path forward will be led with courage, compassion and a steadfast dedication to serving families in need.

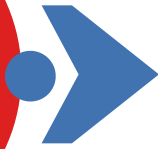
Thank you for being a part of the RMHC family and our mission. Your support has made a huge difference in the lives of those we serve.

Nancee Bakken
Executive Director

Mike Alexander
President, Board of Directors

OUR IMPACT

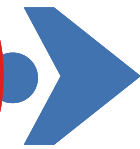
Our Programs: ➤ Ronald McDonald House® Boise, ID ➤ Ronald McDonald Family Room® Idaho Falls, ID ➤ Happy Wheels Hospitality Carts Boise and Twin Falls, ID



1,879

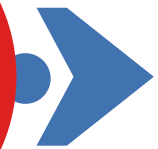
FAMILIES SERVED AT THE HOUSE AND FAMILY ROOM

1,206 - House | 673 - Family Room



3,701

VISITS TO THE FAMILY ROOM



7,844

NIGHTS OF LODGING PROVIDED TO FAMILIES

7,174 - House | 670 - Family Room

Day Use: RMHC House

May - December
*New



49

Families Served



114

Visits

Average Length of Stay

12

NIGHTS
(HOUSE)

9

NIGHTS
(FAMILY ROOM)

Happy Wheels Carts
Served

2,663

St. Luke's Children's Hospital

44

St. Luke's Magic Valley

*Happy Wheels Cart reinstated at St. Luke's Magic Valley in Oct. 2023

OUR IMPACT

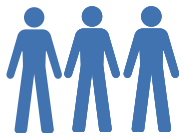
RMHC Volunteer Support



14,391

VOLUNTEER HOURS TO SUPPORT FAMILIES

11,567 - House | 2,633 - Family Room | 191 - Happy Wheels Cart



2,330

UNIQUE VOLUNTEERS



366

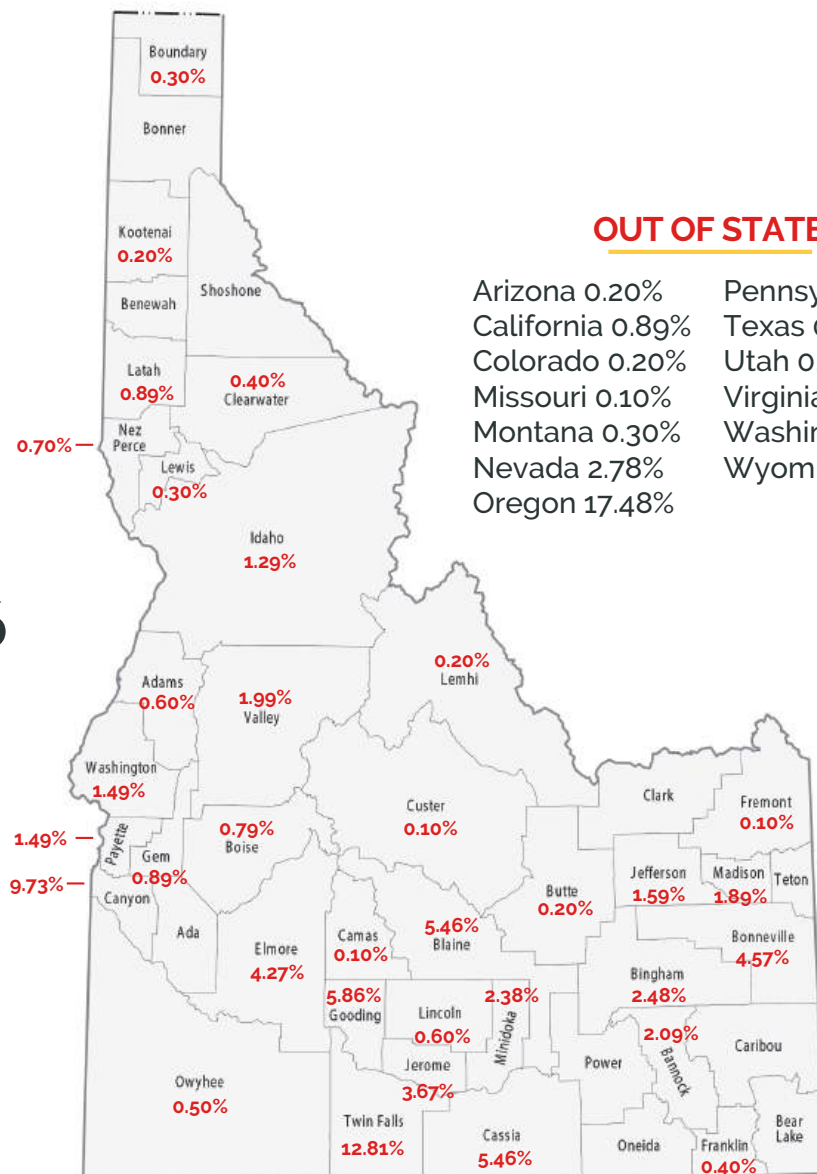
VOLUNTEER PROVIDED MEALS



5,313

TOTAL SHIFTS WORKED

WHERE RONALD MCDONALD HOUSE GUESTS CAME FROM



OUT OF STATE:

Arizona 0.20%	Pennsylvania 0.10%
California 0.89%	Texas 0.70%
Colorado 0.20%	Utah 0.50%
Missouri 0.10%	Virginia 0.10%
Montana 0.30%	Washington 0.79%
Nevada 2.78%	Wyoming 0.10%
Oregon 17.48%	

2023 FINANCIAL STATEMENTS

Statement of Financial Position

ASSETS 2023

Cash & cash equivalents	\$ 1,101,771
Investments	8,152,740
Accounts receivables	133,321
Pledges receivable, net	368,142
Prepaid expenses	39,723
Property & equipment, net	13,961,294

TOTAL ASSETS **\$ 23,756,991**

LIABILITIES & NET ASSETS

LIABILITIES

Accounts payable	\$ 45,201
Accrued wages, benefits and payroll taxes	75,871
Deferred revenue	29,676

TOTAL LIABILITIES **\$ 150,748**

NET ASSETS

Without donor restrictions	23,060,043
With donor restrictions	546,200

TOTAL NET ASSETS **\$ 23,606,243**

TOTAL LIABILITIES & NET ASSETS **\$ 23,756,991**

Statement of Activities

REVENUES & OTHER SUPPORT

Contributions	\$ 1,412,350
Special events	541,675
Contributed nonfinancial assets	201,448
Investment income (loss)	1,149,060

TOTAL REVENUE **\$ 3,304,533**

EXPENSES

Program services	\$
Ronald McDonald House	1,419,185
Family Room	212,498
Hospitality Cart	204

TOTAL PROGRAM SERVICES **\$ 1,631,887**

Supporting services	\$
Administrative	563,980
Fundraising	358,558

TOTAL SUPPORTING SERVICES **\$ 922,538**

TOTAL EXPENSES **\$ 2,554,425**

CHANGE IN NET ASSETS **\$ 750,108**

NET ASSETS

Beginning of year	\$ 22,856,135
End of year	\$ 23,606,243

VALUE OF IN-KIND DONATIONS



\$140,082





**Thank you to all our donors
volunteers, and community
partners. We couldn't do what
we do without your support!**

"Thank you for your support of a great resource to families when they are at one of life's lowest points. To feel seen and have so many stressors removed or minimized helps families focus on what matters most— each other."

– Mom, 37, Ronald McDonald House in Boise



Ronald McDonald House
139 E Warm Springs Ave, Boise, ID 83712
Phone: (208) 336-5478

Ronald McDonald Family Room
3200 Channing Way, Ste 106
Idaho Falls, ID 83404 Phone: (208) 227-2898

www.rmhcidaho.org



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