



2022 ANNUAL REPORT



RMHC
Idaho

MISSION STATEMENT

Ronald McDonald House Charities of Idaho supports families of ill or injured children by keeping them together in times of medical need.

OUR VISION: Making families the center of our purpose, we will

- Provide them with a safe and secure place for healing filled with hope and comfort.
- Invest and strengthen healthcare partnerships to meet families' growing and changing needs.

OUR VALUES:

- We are caring, supportive, and family-centered.
- We serve in a manner that is professional, responsive, and respectful.
- We operate with accountability and transparency.
- We celebrate our communities and heritage.

BOARD OF DIRECTORS

Mark Anderson, President	Georganne Benjamin	Erin Howell	Trish Quarles	Doug Stone
Mike Alexander, Vice President	Misty Benjamin-Lopez	Darren Kyle	Valerie Reardon	Marcene Taylor
Christine Perez, Treasurer	Lisa Bescherer	Sharon Miller	Jorge Ribeiro	Henry Thompson, MD
Elizabeth Criner, Secretary	Lynsay Celentano	Will Miller	Scott Snyder, MD	Carrie Westergard
Megan Poshka, Past President				

STAFF

Mindy Plumlee, Executive Director
Joanna Mushlitz, Director of Operations
Anna Buschbacher, Development Director
Ramona Dopps, Administrative Director
Lori Priest, Director of Community Engagement, Eastern Idaho
Robin O'Neill, Director of People and Learning
Kristen Nimmo Golden, Communications Coordinator
Maren Hermanstorfer, Family Services Coordinator
Jenna Nathan, Family Services Coordinator
Stephanie Meredith, Volunteer Coordinator
Olgita Nunez, Family Services Coordinator
Jennifer Spencer, Development Associate
Renee Limb, Housekeeper

Family Services Managers: Morgan Anderson, Veronica Camargo, Ella Cancia, Rachel Donaldson, Nicole Fields, Natalie Garner, Alex Geffon, Dylan Morgan, Monica Player, Kathy Yi

Family Room Managers: Niki Blackwell, Diana Clinger, Jeff Slocum, Kym Weil

“ Ronald McDonald House Charities of Idaho means more to us than what I feel I can accurately describe! The House was more than a roof over my head, it was my safe place in a time where every corner I turned, hurt was tracking me down.”

- SEARLE FAMILY

Kimberly, ID | 58 Nights at the House





A WORD FROM LEADERSHIP

When we reflect on accomplishments and mission impact of keeping families together and close to the medical care they need, there is one underlying theme...we couldn't do this without the support you provide.

This report outlines the remarkable work that our amazing team of donors, sponsors, volunteers, board members, and staff accomplished. We served over 14,000 people last year through our programs, and behind every number, every statistic, every stay, is a family. Their child is receiving medical treatment, they have traveled for the best care, the journey may be days, months or years, they are emotionally drained and financially stressed. Our job is to be sure they have a place to stay that is comfortable, welcoming and safe. A home and so much more, where we can support and care for them, and keep them close to the medical care their child needs.

Our Board of Directors are working through a new three year strategic plan that was developed in 2022. Strategic Pillars include advancing our mission, increasing awareness and understanding, creating a sustainable future, and inspiring engagement across our organization. We are committed to the future, and being there for families today, tomorrow, and for years to come.

Thank you for being a part of our RMHC family. Your support has touched the lives of so many.

A handwritten signature in black ink that reads "Mark Anderson".

MARK ANDERSON

President, Board of Directors

A handwritten signature in black ink that reads "Mindy Plumlee".

MINDY PLUMLEE

Executive Director



OUR 2022 IMPACT

OUR PROGRAMS: Idaho Ronald McDonald House® | Boise, ID Ronald McDonald Family Room® | Idaho Falls, ID
Happy Wheels Hospitality Carts | Boise, ID and Twin Falls, ID

With support from our community we provided services to over

14,000 People

throughout 2022, helping them focus on what matters most: their child receiving medical treatment.

Delivered Meals:

1,280

Happy Wheels Cart:

781

Delivered Snack Bags:

3,925



1,900

Families Served at the
House and Family Room

974 - House | 834 - Family Room



4,559

Visits to the Family Room



7,063

Nights of Lodging
Provided to Families

6,504 - House | 559 - Family Room



Average Length of Stay

11

Nights (House)

10

Nights (Family Room)

Longest Length of Stay

122

Nights (House)

52

Nights (Family Room)

OUR 2022 IMPACT



Ronald McDonald House Charities of Idaho was able to resume in-person volunteer efforts in 2022. Over 1,800 volunteers donated over 10,200 hours to serving our families in both the House and Family Room. Volunteers are the heart and soul of what we do, and we are so grateful for everyone who provided comfort and care to families who need us most.

1,988

Total Volunteers

1,787 - House | 110 - Family Room

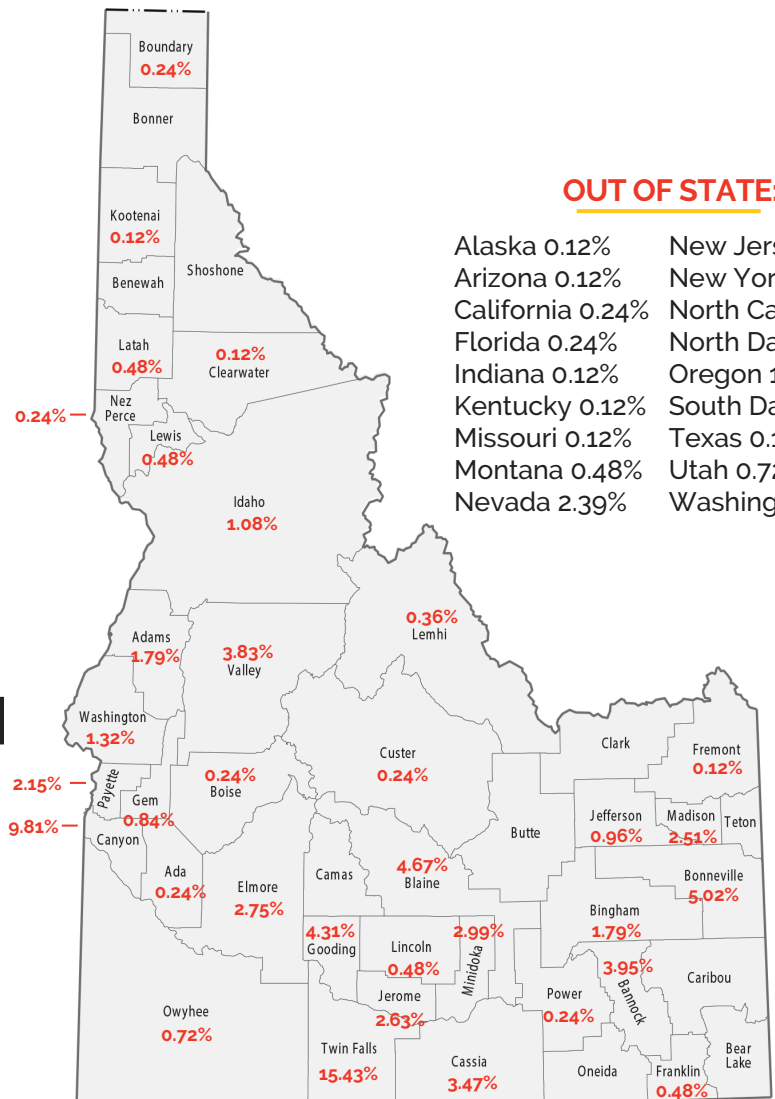
10,269

Volunteer Hours to Support Families

283

Volunteer-Provided Meals

WHERE RONALD MCDONALD HOUSE GUESTS CAME FROM



2022 FINANCIAL STATEMENTS

Statement of Financial Position

ASSETS 2022

Cash & cash equivalents	\$ 1,146,737
Investments	6,705,628
Accounts receivables	103,799
Pledges receivable, net	737,042
Prepaid expenses	37,287
Property & equipment, net	14,268,334

TOTAL ASSETS **\$ 22,998,827**

LIABILITIES & NET ASSETS

LIABILITIES

Accounts payable	\$ 28,767
Accrued wages, benefits and payroll taxes	77,362
Deferred revenue	36,563

TOTAL LIABILITIES **\$ 142,692**

NET ASSETS

Without donor restrictions	22,259,789
With donor restrictions	596,346

TOTAL NET ASSETS **\$ 22,856,135**

TOTAL LIABILITIES & NET ASSETS **\$ 22,998,827**

Statement of Activities

REVENUES & OTHER SUPPORT

Contributions	\$ 1,264,399
Special events	477,151
Contributed nonfinancial assets	178,654
Investment income (loss)	(1,227,682)

TOTAL REVENUE **\$ 692,522**

EXPENSES

Program services	\$
Ronald McDonald House	1,114,825
Family Room	432,983
Hospitality Carts	2,703

TOTAL PROGRAM SERVICES **\$ 1,550,511**

Supporting services	\$
Administrative	350,353
Fundraising	339,909

TOTAL SUPPORTING SERVICES **\$ 690,262**

TOTAL EXPENSES **\$ 2,240,773**

CHANGE IN NET ASSETS **\$ (1,548,251)**

NET ASSETS

Beginning of year	\$ 24,404,386
End of year	\$ 22,856,135

VALUE OF IN-KIND DONATIONS: \$178,654



**We couldn't have
done it without
your generous**

support.

Thank you to all our donors and volunteers!

“When your child becomes so sick you really don't think of any of your needs. Your entire focus is on them getting better. You have no idea what anyone can do to help you or what you need. The amazing thing about RMHC is when you walk in, you are humbled by the thought and care others have put into what you could need & what could help ease your burden at one of the hardest times in your life.”

- MOM, 35, RONALD MCDONALD FAMILY ROOM IDAHO FALLS



Meek Family | Burley, ID



Wiggins Family | Franklin, ID



Ellsworth Family | Idaho Falls, ID

Idaho Ronald McDonald House
139 E Warm Springs Ave, Boise, ID 83712
Phone: (208) 336-5478 Fax: (208) 336-0587

Ronald McDonald Family Room
3200 Channing Way, Ste 106,
Idaho Falls, ID 83404 Phone: (208) 227-2898

www.rmhcidaho.org



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