Dear Friends and Supporters of Ronald McDonald House Charities of Idaho,

When we first opened our doors 33 years ago, our mission was simple... support families of sick children by keeping them together and close to the medical care they need. Today, that mission is stronger than ever and continues to be the driving force behind everything we do. As we reflect on 2020—a year of uncertainty and constant change—we’re grateful for our supportive community, who made it possible for us to continue being there for families with sick kids each and every day.

2020 was our first year in the new 47-room Idaho Ronald McDonald House, and although it wasn’t the year we expected, being in our expanded space allowed us to better accommodate families in a pandemic world. Despite the impact of the pandemic, we were still able to help hundreds of families in need—serving nearly 900 families at the Idaho Ronald McDonald in Boise and Ronald McDonald Family Room in Idaho Falls.

One of the biggest changes for us in 2020 was the suspension of our in-person volunteer programs. Volunteers are truly the heart of our programs and in a normal year, make up more than a third of our workforce. Although volunteers weren’t able to volunteer inside our facilities, we are grateful that nearly 600 volunteers donated more than 3,500 hours to support families remotely.

We also found other creative ways to help families by delivering meals to parents in the hospital and covering hotel stays for families we weren’t able to accommodate due to the pandemic. Because we work with vulnerable families, we also had to increase our health and safety measures for the pandemic. Throughout the year, we spent an additional $25,000 on personal protective equipment and cleaning supplies in order to keep families and staff safe. We were able to do all of this because of our amazing family of supporters.

Thank you to our staff, volunteers, and donors, who stuck with us through a challenging time, ensuring families continued to receive the comfort and care they need. Your support has touched the lives of so many.

Sincerely,

Chris Comstock
President, Board of Directors

Mindy Plumlee
Executive Director
# Impact Highlights

## Our Programs

- Idaho Ronald McDonald House® | Boise, ID
- Ronald McDonald Family Room® | Idaho Falls, ID
- Happy Wheels Hospitality Carts | Boise, ID and Twin Falls, ID

896 families served at the House and Family Room
519 - House | 377 - Family Room

6,028 meals provided to families in the hospital
338 - EIRMC | 920 - Saint Al’s | 4,770 - St. Luke’s

3,891 nights of lodging provided to families
279 - Hotels | 3,231 - House | 381 - Family Room

2,065 visits to the Family Room

578 volunteers donated

3,791 hours to support families

### Average Length of Stay

- 10 nights (House)
- 5 nights (Family Room)

## Keeping Families Safe

Because we work with vulnerable families, we’ve had to increase our health and safety measures for the pandemic. Here’s a snapshot of how much Personal Protective Equipment (PPE) we used for staff and families in 2020:

- 4,720 masks
- 19,500 gloves

$25,396 worth of PPE and cleaning supplies
### Statement of Financial Position

**ASSETS 2020**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash &amp; cash equivalents</td>
<td>$1,198,648</td>
</tr>
<tr>
<td>Pledges receivable, Net</td>
<td>$2,035,473</td>
</tr>
<tr>
<td>Receivables</td>
<td>$60,363</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>$6,430</td>
</tr>
<tr>
<td>Investments</td>
<td>$5,946,935</td>
</tr>
<tr>
<td>Property &amp; equipment, Net</td>
<td>$14,867,883</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td><strong>$24,115,732</strong></td>
</tr>
</tbody>
</table>

**LIABILITIES & NET ASSETS**

**LIABILITIES**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable &amp; accrued expenses</td>
<td>$90,256</td>
</tr>
<tr>
<td>Long Term Debt</td>
<td>$343,980</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES</strong></td>
<td><strong>$434,236</strong></td>
</tr>
</tbody>
</table>

**NET ASSETS**

- Without Donor Restrictions: $23,185,296
- With Donor Restrictions: $496,200

**Total Net Assets**: $23,681,496

**TOTAL LIABILITIES & NET ASSETS**: **$24,115,732**

### Statement of Activities

**REVENUES AND OTHER SUPPORT**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions</td>
<td>$1,526,628</td>
</tr>
<tr>
<td>Special events revenue</td>
<td>$524,140</td>
</tr>
<tr>
<td>Less direct benefit costs</td>
<td>($82,977)</td>
</tr>
<tr>
<td>Room donations/fees</td>
<td>$5,300</td>
</tr>
<tr>
<td>In-kind contributions</td>
<td>$329,372</td>
</tr>
<tr>
<td>Other operating income</td>
<td>$11,138</td>
</tr>
<tr>
<td><strong>Total revenues and other support</strong></td>
<td><strong>$2,313,601</strong></td>
</tr>
</tbody>
</table>

**EXPENSES**

- Program services: $2,208,49
- Management & general administration: $246,559
- Fundraising: $152,986
- **Total Expenses**: $2,608,041

**CHANGE IN NET ASSETS FROM OPERATIONS**: ($294,440)

**OTHER INCOME**

- Gain on disposal of assets: $7,133
- Investment income, net: $953,539
- PPP loan forgiveness: $137,900

**Total other income, net**: $1,098,572

**CHANGE IN NET ASSETS**: $804,132

**NET ASSETS - END OF YEAR**: $23,681,496