



*Celebrating 30 Years*

## Ronald McDonald Family Room<sup>®</sup>

### frequently asked questions

#### **WHAT IS THE RONALD McDONALD FAMILY ROOM PROGRAM?**

A Ronald McDonald Family Room is an area set aside inside a hospital serving pediatric patients intended to serve as a quiet rest area for family members of children admitted to the hospital for treatment.

#### **WHO STAFFS THE RONALD McDONALD FAMILY ROOM?**

The Ronald McDonald Family Room will be staffed by Ronald McDonald House Charities (RMHC) of Idaho staff and volunteers.

#### **DOES THE RONALD McDONALD FAMILY ROOM ONLY SERVE FAMILIES OF PEDIATRIC PATIENTS?**

Yes. Consistent with the mission of RMHC, use of the Family Room is restricted to guests of children hospitalized in specific pediatric departments, such as the neonatal intensive care unit (NICU) or the pediatric intensive care unit (PICU). These are generally located adjacent to the Family Room.

#### **WHO OPERATES THE RONALD McDONALD FAMILY ROOM?**

RMHC of Idaho is responsible for the management of RMHC programs offered statewide, including the Family Room program in Eastern Idaho.

#### **DO CHILDREN OR THEIR FAMILIES HAVE TO PAY FOR THE SERVICES PROVIDED BY THE RONALD McDONALD FAMILY ROOM?**

The services of the Family Room are offered at no cost. Generous contributions and donations from the community make this possible.

#### **WHO IS ELIGIBLE TO USE THE RONALD McDONALD FAMILY ROOM AT EIRMC?**

The Ronald McDonald Family Room at Eastern Idaho Regional Medical Center (EIRMC) will be available to parents and families of pediatric patients receiving treatment at EIRMC. EIRMC is the only Level III NICU in the region, serving as the referral center for southeast Idaho, western Wyoming, and southern Montana.

[rmhcidaho.org/familyroom](http://rmhcidaho.org/familyroom)  
3200 Channing Way, Idaho Falls, ID 83404 | (208) 227-2898